



EXECUTIVE BRIEF

September 2026 Product Update

What changed, why it matters, and which tiers benefit from the latest product developments.

PERIOD

September 2026

PREPARED FOR

Signed-up users

PUBLISHER

Huro Data Technologies Ltd

EVERY PLAN

Free weekly watch that runs

EVIDENCE

GRC-ready export

REPORTS

Client report rebuilt

MyDomainRisk September 2026 Product Update

Newsletter for signed-up users

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September was about what a report says and how much you can rely on it. The client report was rebuilt to lead with what to fix. A check that could not run now waits for its turn and tells you when it will finish, rather than quietly finishing without it. And a good deal of the month went on correcting findings that said more than the evidence supported — including withdrawing one finding that did not hold up across many domains.

Summary

This month, MyDomainRisk improved in six main areas:

- Free accounts can put a domain on a weekly watch — and Free watches now run reliably on their schedule.
- Checks that depend on a limited outside source now queue and complete on later hours, and every page tells you when they will finish.
- Evidence is clearer and easier to hand over: a GRC-ready export, coverage shown separately from risk, and scores that say “at least” instead of nothing.
- The client report was rebuilt to name the real issues and put the action plan first.
- Several findings were corrected, including withdrawing a finding that did not hold up, and a scan interrupted by a deployment now resumes.
- You can now export your domains, destructive actions ask for confirmation in one consistent way, and schedules work properly on a phone.

Free Tier

A Weekly Watch That Runs On Schedule

A Free account can now put a tracked domain on a **weekly watch**, so the product watches rather than waiting for you to remember to scan. It uses the same daily allowance as a manual scan and adds no extra capacity: Free keeps five tracked domains and five checks a day. The watch is for a domain you already track, and it is weekly only — monthly stays on Pro and daily monitoring on MSP.

We also improved how Free watches are picked up. The scheduler now includes Free accounts, so a watch runs at its next hourly tick and the next-run date it shows is one you can rely on. If you set one up earlier in September and have not seen it run yet, it will now.

What The Free Caveat Now Says

On the Free plan some checks draw on a lighter set of external evidence, so a Free score can read higher than a full scan would give. The note beside the score used to put a figure on how much higher. That figure could not hold for every domain, so the note no longer quotes one. The note now says plainly that the score may read higher and that a full scan would show more.

The free quick check on our website follows the same rules as a full scan, so it can read the same as or better than a full scan, never worse.

Your domains can be exported. The Dashboard now has an **Export domains (CSV)** button. It exports every domain you track, not just the ones the search box is currently showing. It is not a bulk loader — the Dashboard still adds one domain at a time — but it means the list you started with can always be kept somewhere safe.

Scores And Findings

A Finding We Withdrew

A finding told you that your website's address looked like a **residential or mobile internet connection**. When we measured it across recent scans, it appeared on roughly one in seven recent scans, and on review it did not hold up: the servers behind those websites were ordinary hosting providers. We have withdrawn it. A finding about a mobile-network address now appears only when there is positive evidence for it.

Findings That Overstated The Problem

- An open **FTP** port is now described as what it is, a file-transfer service worth reviewing, rather than as an exposed database.
- When a risky port sits on an address that belongs to a **hosting, content-delivery or firewall provider**, the finding now says so and suggests asking the provider. The severity is unchanged — a weakness on a platform can reach everyone on it — but the wording no longer implies the port is on your own server.
- A software-version match that only *suggests* a known weakness is labelled as inferred. Only a confirmed match raises a separate, higher finding.
- A check that could not complete, such as an internet-exposure lookup that timed out, is no longer treated as a clean result: the main score is withheld, and a weakness we could not confirm again is not reported as repaired.
- A website that refused our plain-HTTP request is no longer marked down for not redirecting to a secure connection; that is recorded as not checked. Where a redirect chain reaches HTTPS through a plain-HTTP step, the report now says exactly that.
- Hardening extras that add nothing to a score — DNSSEC, security.txt and TLS reporting — now show as **Optional** rather than a red Fail, on screen and in the PDF.
- Website TLS versions are now measured directly on every plan, and an old protocol that a site still accepts is stated plainly and listed under what needs attention.

Findings That Understated It

A domain with **no DMARC record** is now treated as seriously as one with a monitoring-only policy, so removing a weak policy can no longer improve a result. Some scores may move down because of this, with nothing having changed on your side. A **publicly readable cloud storage bucket** and a **subdomain that can be claimed by someone else** are also now ranked as they should be.

Trends Only Where They Compare Like With Like

A score movement is shown only when both scans are comparable. If our assessment method changed between two scans, the trend says so rather than showing a rise or fall we cannot stand behind, and the Portfolio says **Comparison unavailable** unless recorded, comparable scans exist. Priorities also lists one distinct problem per row, and a suppression now survives a change in count.

Evidence And Assurance

For anyone who has to show their working — governance, risk and compliance (GRC) teams, auditors and clients — this month made the evidence clearer and easier to hand over.

A GRC-Ready Evidence Export

Pro and MSP can download an **external evidence export** for a completed scan, as JSON and a matching PDF. Each control reads Pass, Fail or Not verified, and a control we could not measure is never counted as a pass. A content hash shows the file has not been altered. It is advisory external evidence, not a penetration test, certification or audit opinion. MSP adds the client name and batches of up to 50 domains. The evidence PDF for a client is now a condensed **Evidence and coverage appendix**: what was measured and when, what could not be collected, whether change over time compares like with like, and which services your domains share.

Coverage, And Scores That Say "At Least"

Scan pages, PDFs and email summaries now show what was measured, what was partly measured and what could not be collected, each with its date. A check we could not run is never counted as a pass or a failure. If core evidence is missing, no main score is published and the report names what is missing; if only a supplementary check is missing, the score stays and is labelled **Limited evidence**.

Some websites answer an automated visitor with a protection page that hides their security headers. Where that is the only gap, the scan now publishes a **floor** — the lowest the score could be — shown as **≥ N** on scan pages, the Dashboard, Portfolio rows and averages. We also retry a refused homepage once through a browser-compatible request, and from a second network if needed, before settling for less. Every page we fetch honours the website's robots.txt.

Deeper Evidence On Pro And MSP

- **Email**: deeper DMARC policy analysis, and upload of DMARC and SMTP TLS aggregate reports. Raw files are discarded and the aggregate evidence is kept for 90 days.
- **DNS and mail servers**: dated cards for DNS resilience and mail-server coverage.
- **Software**: dated upstream support status, kept separate from what a supplier may have patched.
- **Network Map**: observed infrastructure locations, with unknown locations left unknown.

Remediation You Can Verify (MSP)

Portfolio Priorities shows when each issue was first observed and last confirmed, and whether it is verified resolved or has reappeared, using comparable scans only. A finding that simply stops being collected is never reported as fixed. The briefing, client portal and Board analysis also show evidence coverage, comparable 7, 30 and 90-day trends and shared dependencies, with a downloadable PDF. Domains can carry a business criticality and service role that you set.

Pro Tier

Checks That Wait Their Turn

Some checks — the review of a domain's related hosts, for instance — depend on an outside source that only allows so many requests an hour. When that allowance runs out, the scan still completes and your score is unaffected, but that one check is **queued and completed automatically on a later hour**.

Every page in the app now tells you when you have checks waiting, how many domains they cover, when they are all expected to finish, and, once they do, that the results have been added to your scans. A **View updated scans** link opens the exact scans that gained a result in the last 24 hours. Bulk work uses up to 90 of each hour's allowance, keeping some free for individual scans.

Abandoned Hosts Are Now Reviewed

The related-host review used to see only hosts with a current certificate. The hosts most likely to have been forgotten — those whose certificates have *expired* — were invisible. It now looks at certificate history too, and reviews those hosts first. A flagged host seen only in expired certificates is labelled as such, because it may no longer be in use.

Scans And Bulk Scans Are More Reliable

If we deploy an update while your scan is running, the scan is now handed back and resumed automatically, without charging your allowance twice.

Bulk scans are easier to use too. Setting up a new bulk scan now works reliably, the bulk report uses the same table format as a Portfolio client, and a bulk scan's name opens its results.

MSP Tier

The Client Report, Rebuilt

The client-ready report now leads with what matters. It opens with what to act on now, then the main issues with the plain-language explanation and fix for each, then a numbered action plan in priority order — findings that share one fix are merged into one step, so a single job is not listed three times. Every domain follows, worst first, each with its most serious issue. It names the domains, because it is the client's own report.

The **Board analysis** was rebuilt the same way, from the real issues rather than category totals.

Changing plan is handled by us. Moving from MSP to Pro is now booked in the app rather than handed to the payment provider's portal, which had no plan-change option. Your MSP access continues to the end of the billing period, the account page says so, nothing is removed when you book the change, and **Keep my subscription** genuinely cancels it. If you want a copy of a client's domains first, the Portfolio client page now has an **Export domains (CSV)**, and the file reads back into the importer.

Privacy, Reliability And Product Quality

- **Backups are encrypted.** Every database backup is now encrypted before it leaves our systems, and a backup that cannot be encrypted is not written at all.
- **Where your data is stored is stated.** The privacy policy, Help and the assistant now say where customer data is held and for how long backups are kept.
- **A deleted account stays deleted.** Deleting your account now removes it completely: your email address does not reappear as an empty account on a later visit.
- **Forwarded emails use your daily allowance.** In the authenticity app, an email forwarded for checking now draws on the same daily allowance as any other check, and the address you forward to can be replaced if you ever need to revoke it.
- **A single Help & support footer** replaces the two overlapping chat bubbles; it opens the help guide, the assistant and feedback in one place, and keeps your draft if you switch panels.
- **Confirmations are consistent.** Deleting a domain, an account or a client, or stopping a scan, now asks in one accessible dialog that names what is affected, what is removed and what is kept.
- **Schedules work on a phone.** Scheduled-scan tables that scrolled sideways are now cards on small screens, and buttons meet the 44-pixel touch size.
- **Dashboard sections load independently,** so one slow request no longer leaves you with an empty Dashboard, and the PDF tools load only when you ask for a download.
- Independent security testing continued through September, and its findings were fixed and tested.

Research We Published

Using the same external checks, we published or updated three sector studies this month: **UK councils** (staff passwords in criminal collections for 122 of 379), **UK aviation** (10 exposed staff credential records at airport operators against 1,161 at their suppliers) and **UK banks and building societies** (22 of 148). None names an organisation, none is an audit, and each is on the Research page of our website.

What To Try

- If you are on Free, put a tracked domain on a weekly watch and check it shows a next-run date.
- If you scan a domain of your own that showed an **FTP** or **hosting-provider** finding, re-run it and read the new wording.
- If you have a domain with no DMARC record, expect it to be treated more seriously than before.
- On Pro or MSP, look at the queued-checks banner after a large scan and open **View updated scans** when it completes.
- On MSP, generate a client report and read the first page.

Closing

Thanks for using MyDomainRisk. This month's work came back to one rule: say what you measured, say what you could not, and never let a confident sentence stand in for evidence — including when the evidence was our own.

Next up: bringing the queue's pace up as more of your domains are reviewed, and continuing to work through findings whose wording is stronger than what we can see from outside.

The MyDomainRisk team